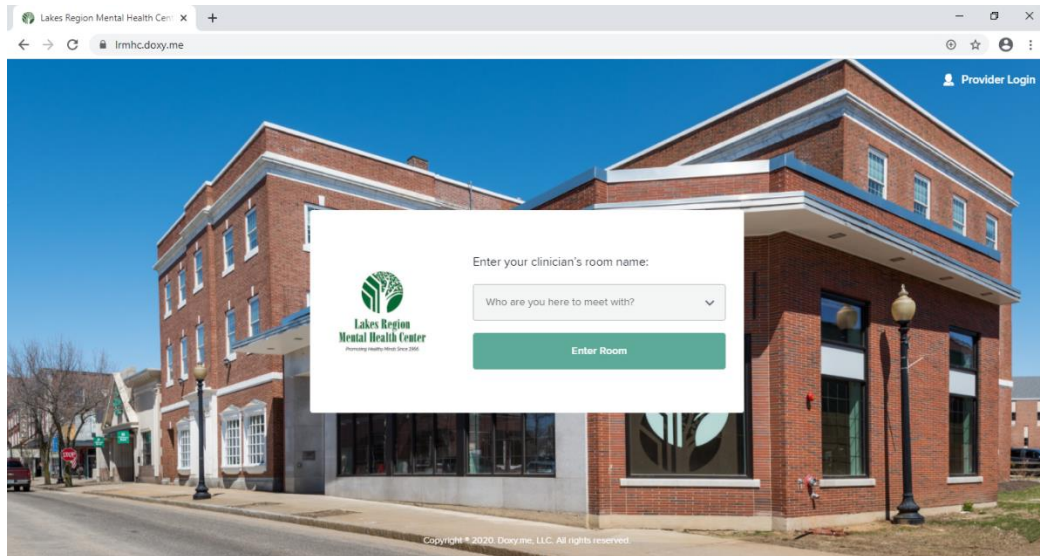


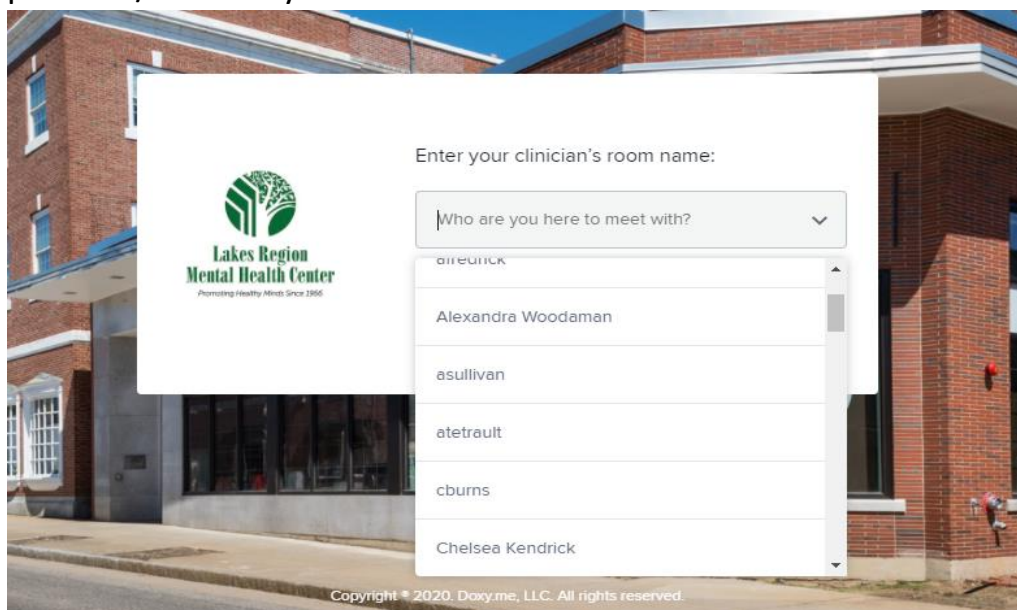
## DOXY.ME PATIENT MANUAL

- To ensure best connection for your appointment- use either **Google Chrome** or **Firefox**.

1)Once you have your internet browser open- go to [lrmhc.doxy.me](http://lrmhc.doxy.me)

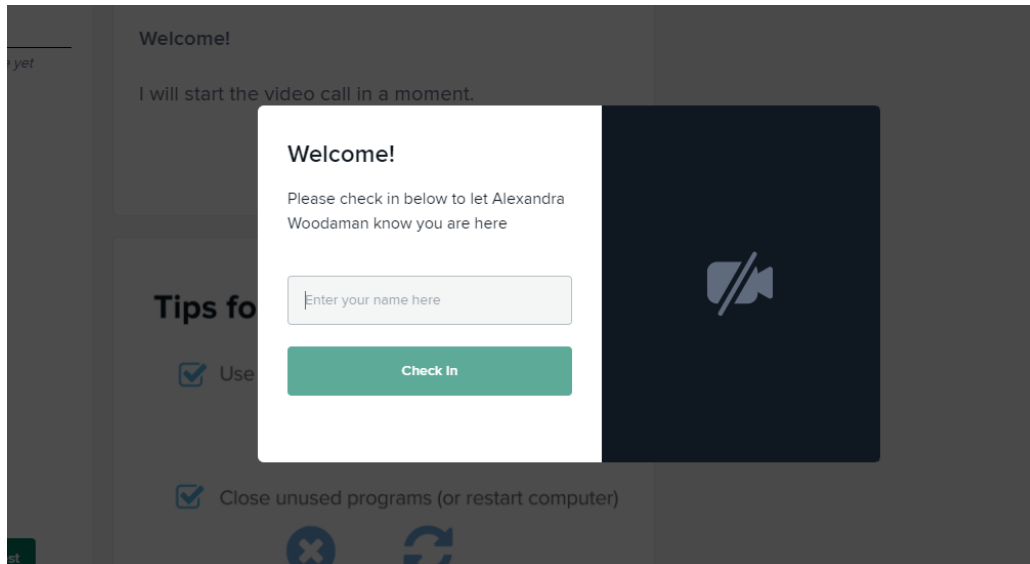


2)You will see a drop-down list of providers/clinicians. Pick the name of the provider/clinician you are here to see.

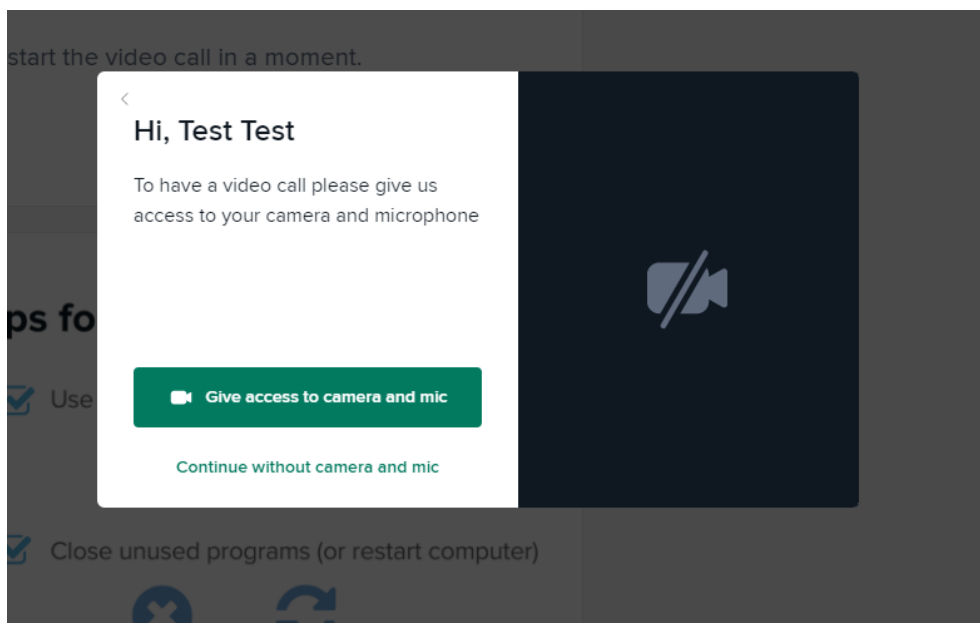


3)After clicking the provider/clinicians name, click the green “Enter Room” button.

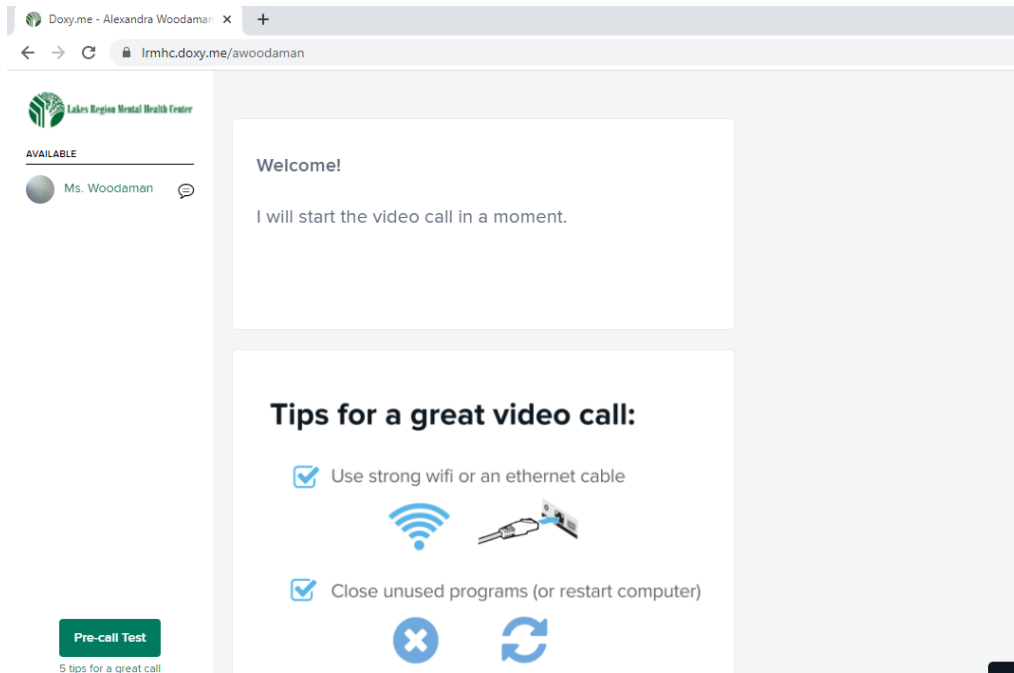
4) You will be prompted to enter your name (please use your full name).



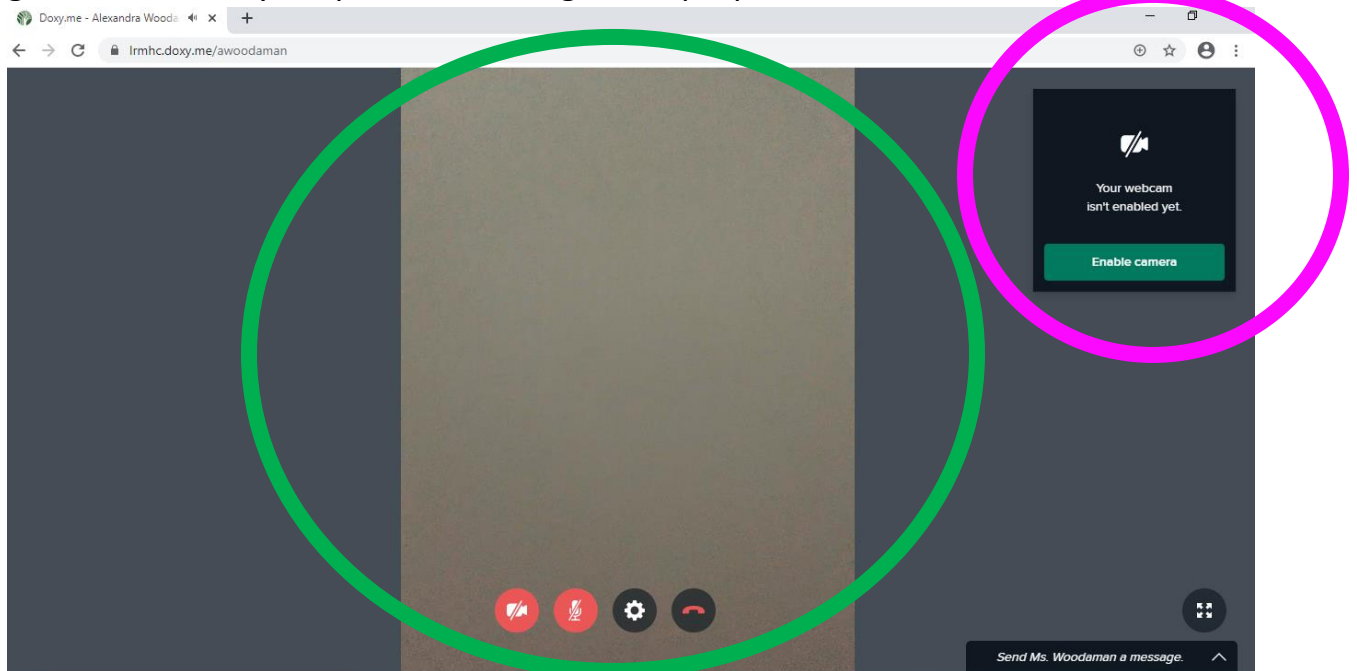
5)After entering your name and clicking the green “Check In” button, you will be prompted to turn on your camera and microphone. Click the green “Give access to camera and mic” button.



6) You will now be in your provider/clinicians virtual waiting room which should look similar to the picture below.



7) Your provider/clinician will then start the call. Once in the call, your screen should look similar to below- with your provider/clinicians picture showing in the green circle and your picture showing in the purple circle.



8) Once the call is complete, your provider/clinician will end the call and you will be brought back to the “Check In” screen. You can now close your web browser and follow the same steps for your next doxy.me appointment.

- **If you have any immediate connection issues please call (603)630-5319.**
- Please note that doxy.me is a HIPPA compliant platform and should be used in a quiet/confidential environment. Please make sure you are in an appropriate environment for your call.
- Doxy.me appointments still follow the same guidelines for cancellations as in office appointments- needing to be 24 hours or greater.